

Hotel booking conditions via Mondial Corporate Travel & Events

All questions and correspondence about hotel bookings and block bookings should be sent to the local conference organizer:

Mondial Corporate Travel & Events

MO-FR 09:00 AM - 05:00 PM

t +43 1 58804 146, f - 155

Email: tnc17@mondial.at (mailto:tnc17@mondial.at)

Mondial Corporate Travel & Events will process all reservation requests by **April 10, 2017**. Additional rooms can be booked upon request and availability.

Cancelleds, changes and refunds

Please inform Mondial Corporate Travel & Events about any amendments or cancellations in writing by e-mail tnc17@mondial.at or fax +43 1 588 04-155. Telephone amendments will not be accepted. Date of delivery of your written cancellation to Mondial Corporate Travel & Events will be considered as the date of cancellation. Please do not contact the hotel directly for any reservation changes or cancellations. The appropriate refunds will be made within 2 weeks.

ACCOMMODATION BOOKING

All rates are stated and cashed in Euro (EUR) for the total selected stay incl. breakfast, service charges and currently applicable VAT. A change in VAT rate may lead to a different room rate. In case that new statutory levies are introduced, these will be added to the contract price. Extras are to be paid directly at the hotel reception before departure.

Hotel bookings will be handled on a 'first come, first served' basis. Should the hotel requested be no longer available, Mondial Corporate Travel & Events will do its utmost to offer similar accommodation. This may, however, involve a change in price and category. We therefore recommend early booking to ensure availability.

Reservation confirmation

Please note that hotel bookings are binding and require full pre-payment. As soon as Mondial Corporate Travel & Events has received your payment, a letter of confirmation/ invoice will be emailed. It will confirm the name of your hotel, the paid pre-payment and the duration of your stay.

Payment Deadline

7 days upon receipt of booking confirmation. Mondial Corporate Travel & Events reserves the right to cancel your booking without any further notice if payment is not received in time.

For **name changes** and replacements, a handling fee of EUR 12,- will be charged.

The number of nights booked is binding and will serve as the basis for your hotel invoice. In case of early departure, the hotel and Mondial Corporate Travel & Events are entitled to charge all nights booked.

Reimbursements will be made within 2 weeks - Mondial Corporate Travel & Events reserve the right to charge 25,- EUR handling fee.

CANCELLATION CONDITIONS

The following cancellation conditions apply to the cancellation of a hotel reservation:

Courtyard by Marriott Linz

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 27.4.2017 - 60% of the total stay will be charged
In case of cancellation from 28.4.2017 until 11.5.2017 - 75% of the total stay will be charged
In case of cancellation until 16.5.2017 - 95% of the total stay will be charged
In case of cancellation after 17.5.2017 and No-Show - 100% of the stay will be charged

Arcotel Nike Linz

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 10.5.2017 - 1st night will be charged
In case of cancellation from 11.5.2017 until 24.5.2017 - 55% of the total stay will be charged
In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Austria Trend Hotel Schillerpark

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 24.5.2017 - 1st night will be charged
In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Hotel am Domplatz

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 10.5.2017 - 55% of the total stay will be charged
In case of cancellation from 11.5.2017 until 24.5.2017 - 85% of the total stay will be charged
In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Park Inn by Radisson Linz

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 15.5.2017 - 1st night will be charged
In case of cancellation after the 15.5.2017 - 100% of the total stay will be charged

Spitz Hotel

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 10.5.2017 - 1st night will be charged
In case of cancellation from 11.5.2017 until 24.5.2017 - 55% of the total stay will be charged
In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Steigenberger Hotel Linz

In case of cancellation until 10.4.2017 - no cancellation fee
In case of cancellation from 11.4.2017 until 10.5.2017 - 1st night will be charged
In case of cancellation from 11.5.2017 until 24.5.2017 - 55% of the total stay will be charged
In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Harry's Home Hotel Linz

In case of cancellation until 10.4.2017 - no cancellation fee

In case of cancellation from 11.4.2017 until 10.5.2017 - 1st night will be charged

In case of cancellation from 11.5.2017 until 24.5.2017 - 55% of the total stay will be charged

In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

IBIS Linz City

In case of cancellation until 10.4.2017 - no cancellation fee

In case of cancellation from 11.4.2017 until 10.5.2017 - 1st night will be charged

In case of cancellation from 11.5.2017 until 24.5.2017 - 55% of the total stay will be charged

In case of cancellation from 25.5.2017 and No-Show - 100% of the total stay will be charged

Ibis Styles Linz

In case of cancellation until 27.4.2017 - no cancellation fee

In case of cancellation from 28.4.2017 until 11.5.2017 - 1st night will be charged

In case of cancellation from 12.5.2017 until 18.5.2017 - 55% of the total stay will be charged

In case of cancellation from 19.5.2017 and No-Show - 100% of the total stay will be charged

*Note: In case of a no show, the room will be kept for the guest until 12 noon of the day following the date of expected arrival; then the room will be released.

Methods of payment

Accommodation expenses must be paid in EUR to TNC17 / Mondial Corporate Travel & Events within 7 days by one of the following methods:

1. Credit card

Visa, MasterCard and AMEX in EUR will be accepted through Online Payment System.

2. Bank transfer

Please note that payments by bank transfer will only be accepted by April 28, 2017.

After this date only payments by credit cards will be accepted (either by using the Online Payment System or by submitting the Credit Card Payment Authorization Form).

Bank transfer in Euro

Account Owner: Mondial GmbH & Co. KG

Account Name: TNC 2017

IBAN: AT71 1200 0100 1864 7775

BIC/Swift: BKAUATWW

Bank: UniCredit Bank Austria AG, Schottengasse 6-8, 1010 Vienna (Austria)

Account Currency: Euro (EUR)

Reference: ID Booking Number/Participant's name*

*The participant's name should be clearly legible otherwise the payment cannot be identified.

Note: Please instruct your bank to carry out the transactions "free of charge for the recipient". Any bank fees incurred will be charged to the respective participant.

Further terms & conditions

LIABILITY

Mondial Congress shall act as a mediator only and cannot be held responsible for any loss or damage incurred or any damage inflicted on persons or objects irrespective of whatsoever by the above. Only written agreements shall be valid. The place of jurisdiction shall be Vienna. Participants are advised to take their own personal travel and health insurance for their trip.

PRIVACY

With the use of the congress-website and the offers contained therein, users understand that their voluntarily transmitted personal details will be stored and processed in accordance with the most recent Austrian legislation on data protection (Datenschutzgesetz 2000 - DSGVO 2018). With the completion of the online booking the user implies authorization to the organiser and Mondial Congress & Events to use the personal data supplied for promotion and other purposes related to the congress and similar events.

Mondial Congress & Events reserves the right to amend the existing provision in strict accordance with prevailing legal norms at any time.

By registering to attend the TNC17, you grant permission to the organiser to use photos/films - taken onsite during the meeting - in public relations and promotional pieces, written publications, videos and on the society's website for an indefinite period of time. If you do not want to have any photos/films taken of you published, you may contact the congress secretariat at any time.

LINKS TO OTHER WEBSITES

Our online forms may contain links to other websites. We are not responsible for data privacy policies and/or practices on other websites and we have no influence as to whether the operators act in compliance with data protection provisions. Our privacy policy is solely applicable to data collected by us (Mondial Congress & Events).